

Medium Duty

Extended Service Plan

Drive On with Confidence.

Select the Plan and Coverage You Want for Your Ford Medium Duty Truck*

| TIME, MILEAGE AND HOURS OPTIONS (Available within New Vehicle Limited Warranty) | | | | | | |
|--|--------|-------------|----------|----------------|-------------|----------|
| Plan Length, Miles or Hours Covered (Coverage ends at the earliest of years, miles or hours) | | Gas | | | Diesel | |
| | | PremiumCARE | BaseCARE | PowertrainCARE | PremiumCARE | BaseCARE |
| Miles | Hours | 3 Years | | | | |
| 36,000 | 1,440 | ✓ | ✓ | ■ | ■ | ■ |
| 48,000 | 1,920 | ✓ | ✓ | ■ | ■ | ■ |
| 60,000 | 2,400 | ✓ | ✓ | ■ | ■ | ■ |
| 75,000 | 3,000 | ✓ | ✓ | ■ | ✓ | ✓ |
| 100,000 | 4,000 | ✓ | ✓ | ■ | ✓ | ✓ |
| 150,000 | 6,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 200,000 | 8,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 250,000 | 10,000 | ■ | ■ | ■ | ✓ | ✓ |
| | | 4 Years | | | | |
| 75,000 | 3,000 | ✓ | ✓ | ■ | ✓ | ✓ |
| 100,000 | 4,000 | ✓ | ✓ | ■ | ✓ | ✓ |
| 150,000 | 6,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 200,000 | 8,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 250,000 | 10,000 | ■ | ■ | ■ | ✓ | ✓ |
| | | 5 Years | | | | |
| 75,000 | 3,000 | ✓ | ✓ | ■ | ✓ | ✓ |
| 100,000 | 4,000 | ✓ | ✓ | ■ | ✓ | ✓ |
| 150,000 | 6,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 200,000 | 8,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 250,000 | 10,000 | ■ | ■ | ■ | ✓ | ✓ |
| | | 6 Years | | | | |
| 150,000 | 6,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 200,000 | 8,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 250,000 | 10,000 | ■ | ■ | ■ | ✓ | ✓ |
| | | 7 Years | | | | |
| 150,000 | 6,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 200,000 | 8,000 | ✓ | ✓ | ✓ | ✓ | ✓ |
| 250,000 | 10,000 | ■ | ■ | ■ | ✓ | ✓ |

*Eligibility applies to 2016 and newer Medium Duty vehicles.



This brochure is intended to provide general information about a Medium Duty extended service plan offered by Ford Protect. It was printed for the October 2018 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Ford Protect on Ford vehicles is a Service Contract from Ford Motor Company (License #12118). Ford Protect on competitive-make vehicles is a Service Contract from The American Road Insurance Company, Dearborn, MI 48126 (Certificate of Authority #09079).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).



Go Further



The Ford Protect extended service plan that is 100% Backed by Ford Motor Company



Service Provided at Ford and Lincoln Dealerships in the U.S., Canada and Mexico



Limit Out-of-Pocket Expenses
 ■ Pay only your deductible, if any, per covered repair visit



Ford-Authorized Parts and Service
 ■ Covered repairs are made with Ford-authorized parts by factory-trained and certified technicians



24-Hour Roadside Assistance
 ■ Towing Assistance (up to \$200 per occurrence)
 ■ Emergency Travel Expense (up to \$500 within the first 3 days per occurrence)
 ■ Destination Assistance (up to \$75)

■ Call 1-800-241-3673



Coverage is 100% Transferable
 ■ Coverage is 100% transferable and may increase the resale value of your Ford Medium Duty truck (transfer fee applies)



Drive On with Key Services Option
Key Services is an option within your Ford Protect Medium Duty extended service plan. The technology in today's keys/key fobs make it expensive to replace.
 ■ The Ford Protect Key Services option will replace or reprogram your key(s) and/or fob(s) if they are ...

- Misplaced
- Damaged and will not work
- Locked in your vehicle

Not available in all states.

The Ford Protect Medium Duty Extended Service Plan Gives You Peace of Mind

We want you to be completely satisfied with your Ford Medium Duty truck ownership experience. That's where a Ford Protect extended service plan comes in. Make sure your Ford Medium Duty truck has the protection it needs by using Ford-authorized parts and service to keep it running at its best. All this and competitive pricing add up to peace of mind!

Coverage Includes:

- Repair and replacement of covered components for the earliest of the time, mileage or hours you select
- Failure of covered components due to normal wear, mechanical breakdowns and repairs caused by defective material or workmanship of covered components

PremiumCARE

MORE THAN 1,000 COVERED COMPONENTS (PARTIAL LIST)

ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Manifold (Exhaust and Bolts)
- Manifold (Intake and Bolts)
- Oil Pan and Pump
- PCM Module
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION

- All Internally Lubricated Parts
- Release Hubs and Bearings
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts

REAR/FRONT-WHEEL-DRIVE AXLE

- Automatic Front Locking Hubs (Four-Wheel Drive)
- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Electronic Power-Assisted Steering
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Column
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Steering Shaft
- Underbody Linkages and Couplings

BRAKES

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT SUSPENSION AND REAR SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

ELECTRICAL

- Alternator
- Audiophile Sound System
- Charge and Volt Gauges
- Clock (Electric)
- Control Trac® 4WD System
- Driver's Seat Position Sensor
- Dual-Zone Electronic Auto Temp Control
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Coil and Lock
- Ignition Module (Electric)
- Ignition Switch
- Intelligent 4WD Systems
- Power Mirrors (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Power Running Boards
- Radiator Fan Relay
- Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Temperature Gauge
- Voltage Regulator
- Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING AND HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Instrument Panel Registers and Air Ducts
- Pulley

HIGH-TECH

- Adaptive Cruise Control
- Adaptive Headlamp System (Excluding Lamp Housing, Bulbs)
- Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- Auto Lock and Auto Unlock System
- Automatic Park Assistant
- Blind Spot Info Sys (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Cross Traffic Sys
- Enhanced Active Park Assist System
- FordLink™ System
- Ford Work Solutions Asset Security (if equipped)
- Forward Sensing Sys
- Fuel Mixer (Alternative)
- In-Dash Garmin® Voice-Activated Navigation System (Factory-Installed and Dealer)
- Instrument Cluster (Including Dash Pad)
- Intelligent Oil Life Monitor System®
- Keyless Entry System (Excluding Door Handles)
- Lane Depart Warning
- Message Center
- Power Antenna
- Power Door Locks and Retainer Clips (Excludes Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Rain-Sensing Wipers
- Rear Console Refrigeration
- Reverse Camera Sys
- Reverse Sensing Sys
- SecuriCode™ Keyless Entry
- SecuriLock® Passive Anti-Theft Ignition System
- Sensor (Alcohol)
- SOS Post-Crash Alert System
- Speed Control
- Stationary Elevated Ride Control
- SYNC® MyFord Touch® (Excludes Software Upgrades)
- Trailer Brake Module
- Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

AUDIO

- Antenna, Radio (Base Assembly)
- Brackets
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- Compass & Therm Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- Rear Entertainment System (Factory-Installed)

SAFETY

- Airbag Module Assy
- Collision Avoidance
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers & Sleeves (Safety Belt)
- Key, SecuriLock® (Microchip-Encoded Key)
- Lock Cylinder and Lock Lever Assy (Door)
- Lock Lever Assy (Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly
- Safety Belt Restraint Carrier
- Safety Belt Retractors
- Safety Belt Track Assembly
- Safety Belt Warning Chime Assembly
- Safety Canopy
- Sensors (Airbag)
- Shoulder Strap Track Assembly
- Wiring Assy (Airbag)

EMISSION

- Air Check Valve Assy
- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assy
- EGR Control Valve, Pressure Sensor, Regulator Assy, Valve Adapter
- Electronic Throttle Control
- EVAP Vapor Storage Canister
- Idler Air Control Valve
- Knock Sensor
- Mass Air Flow/Intake Air Temp Sensor
- Oxygen Sensor
- PCV Hose Assy, Valve, Vapor Filter
- Reductant Urea Sys
- Temp Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor
- Variable Camshaft Timing (VCT) Phasers

BaseCARE

84 COVERED COMPONENTS

ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Injector Pump
- Flywheel
- Harmonic Balancer and Bolt
- Manifold (Exhaust and Bolts)
- Manifold (Intake and Bolts)
- Metal Fuel Lines
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

REAR/FRONT-WHEEL-DRIVE AXLE

- Automatic Front Locking Hubs (Four-Wheel Drive)
- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings

BRAKES

- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

ELECTRICAL

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING

- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Evaporator
- Field Coil
- Pulley

PowertrainCARE

29 COVERED COMPONENTS

ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Flywheel
- Manifold (Exhaust and Bolts)
- Manifold (Intake and Bolts)
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

REAR/FRONT-WHEEL-DRIVE AXLE

- Automatic Front Locking Hubs (Four-Wheel Drive)
- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints